

Get Maximum out of your work with ServiceMax Integration

ServiceMax is a software that provides cloud based software platform which is designed to improve productivity of complex, equipment-centric service execution for OEMs, operators, and 3rd-party service providers i.e it provides support to companies across industries to manage work orders, plans, schedule assignments, provide technical support, contracts and entitlements, proactive maintenance, and parts inventory management. The ServiceMax platform is designed to optimize the service execution processes and is used by service technicians, dispatchers, service planners, and their managers.Sapper's Intelligent Automation integrates ServiceMax with field service management processes, like any in-house softwares, 3<sup>rd</sup> party applications or even cloud based systems. By integrating ServiceMax you can

effortlessly manage your niche, it's various field processes and all the technicians. With Sapper's smart ServiceMax integration your enterprise can become even more organized and productive. That's almost everything that an organization needs.

# With such an intuitive and integrated platform, you can:

#### Design Integrations:



SAPP

- Connect any data sourcesBuild customized workflows
- Integrate any application with Al
- Automate manual business process
- Intelligently map data fields

## Deploy Easily:



- Create and Publish API's internally or externally
- Create secure local connections with inhouse applications
- · Scale flexibly to meet the needs of real-time
- Run cloud, on-premise or hybrid

The Sapper's API integration enables enterprises to integrate thousands of applications and create and deploy API's from existing systems.

## With such an intuitive and integrated platform, you can:

## Manage from Anywhere/Any Device



- Manage from harmony cloud
- Provide secure access with user permissions
- Get Real-time notifications'
- Integrate intelligently across applications
- Manage your API's and view enhanced analytics

#### **Benefits of Sapper Integration**



- Gain real-time visibility in all aspects of business
- Automate and customize workflows
- Amplify the value of customer data within Salesforce by integrating it with other applications
- Save time and empower employees to focus on core jobs
- Record accurate data
- Leverage the power of automation and AI
- Enable customized sales and marketing offers
- Enable real-time customer service
- Realize a return on investment quickly

#### Connect to 1000+ Applications

#### **APPLICATIONS**

- Salesforce
- SAP

Slack

• Oracle

- Snowflake
  - ServiceNow
  - PeopleSoft
  - And more

#### **API's**



- Web Services
- In-House Applications
- OData services
- And more

## DATABASES



- My SQL Sybase
- Oracle And more
- Firebase

• FTP

## **OTHER PROTOCOLS**



- JDBC/ODBC LDAP
  - SMTP/POP3
- File Shares and more

## DATA FORMATS



- JSON • ZIP
- XML • Flat/Hierarchical
- PDF **Text Structures** 
  - and more



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